

Wireless Equipment and Network – Two-Way Radio Technician

Location: Salinas/Watsonville/Monterey/Watsonville/Gilroy, CA; Portland, OR/Vancouver, WA; Seattle, WA; Willamette Valley/Salem/Albany/Eugene/Corvallis, OR; Southern Oregon/Northern Cal (Roseburg, Grants Pass, Medford, Redding); Sacramento Area, CA

Position Description: Silke Communications seeks a qualified and experienced Two-Way Radio Technician to install, repair, align and maintain two-way radio communication systems. Qualified candidates must be available to be on-call one week a month.

Under the general supervision of the Service Manager, the Radio Technician performs system design, troubleshoots, programs, and installs radio equipment and systems. This position is also responsible for optimizing, maintaining, and repairing two-way and wireless communications systems including complex radio systems and 911 communications centers for customers. Successful candidates will be motivated, customer service-oriented and professional.

Responsibilities:

- Install and provide technical support for VHF/UHF and 800/900 MHz analog and digital systems, mobile and portable subscriber equipment, simulcast, conventional, trunked radio systems, dispatch consoles, paging infrastructure, and microwave systems.
- Diagnose, troubleshoot, discuss, and resolve wireless communication equipment questions and problems with customers in a positive and efficient manner in person on customer's site or at Silke's shop location.
- Ability to install radio equipment to customer vehicle(s).
- Diagnose and repair public address systems and BDA systems.
- Analyze and comprehend diagnostic test results in order to repair and program radios and wireless equipment.
- Work with customer and office team to determine deadlines, urgency, timeline, and schedule for completing repairs.
- Prepare quotes and bids.
- To properly support our public safety and first responder customers, technicians will be required to be on call, which includes overtime with little or no notice.

Experience and Certifications:

- The ideal candidate will have 3-5 years of experience in the radio and communication area, extensive knowledge/understanding of two-way radio theory and communications systems.
- Experience with Kenwood or P25 is highly desirable. (See our website for full list of manufacturers.)
- The ability to program, troubleshoot and perform system diagnostics on complex radio systems.
- Experience in diagnostics, repair, maintenance, program wireless communication equipment such as two-way radios, transmitters, receivers, antennas for customers.
- Knowledge of battery backup systems, base stations, repeaters, multicouplers and duplexers, basic networking skills.

- Candidates must possess clean driving record and valid driver's license (Major infractions are a disqualifier. ex: DUI, any drug motor vehicle offence, hit and run, reckless driving infractions, driving while suspended, passing a stopped school bus, involvement in a fatal accident, or 3 or more minor infractions within 3-year period.)
- FCC General Radiotelephone Operator License, FCIA, NABER or equivalent industry certification preferred.
- Able to pass background check.

Compensation: \$30,000 plus base (depending on experience), plus commission and bonuses. We also provide expense reimbursement. Silke Communications' team members receive excellent benefits including:

- Medical (employer paid for employee)
- Dental
- Vision
- Company-paid life insurance for employee
- Health Savings Account (H S A)
- ESOP or IRA with company match
- Paid time off (PTO)
- Paid holidays

This contractor and subcontractor shall abide by the requirements of 41 CFR 60-1.4(a), 60-300.5(a) and 60-741.5(a). Silke Communications is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind: We are committed to the principle of equal employment opportunity for all employees and to providing employees with a work environment free of discrimination and harassment. All employment decisions are based on business needs, job requirements and individual qualifications, without regard to race, color, religion or belief, national, social or ethnic origin, sex (including pregnancy), age, physical, mental or sensory disability, HIV Status, sexual orientation, gender identity and/or expression, marital, civil union or domestic partnership status, past or present military service, family medical history or genetic information, family or parental status, or any other status protected by the laws or regulations in the locations where we operate. Silke will not tolerate discrimination or harassment based on any of these characteristics. Silke encourages applicants of all ages.